

To,

The G.M.(TEED)
Town Electrical Engineering Department
Bhilai Steel Plant, **BHILAI (C.G.)**

Sub : Complaint regarding only two phase supply in my residence.

Ref. : Qr No. 5A/Street-01/Sector-09, Bhilai (LN-4700)

R/Sir,

I am a bonafide resident of address under reference and also installed solar system of 5Kw at my roof top. Since last more than 15 day the solar generation noticed nil, I have called service engineer of Tata Solar for its fault rectification.

After checking it was noticed that only two phase supply is coming from the source (Third phased found missing & looped some were) and in absence of proper availability of all three phase the solar generation will not passed on to grid.

Several time visited to Maint. Office Sector-9 but could not contact area charge man, as the office was found locked. The complaint over phone communicated to charge man, but he expressed difficulty in getting hydraulic platform & non availability of PRW worker to undertake work on pole.

Sir, under such situation the solar power generation since last one month is just going waste. When my complaint could not be solved. I am requesting you to intervene in the matter for early resolution of this problem.

Regards

Dated : 9.10.26

Anjali

(Dr Anjala Singh)
Mob# 9407982763

Copy to :

- 1) GM I/c(TSD)
(Kid Attn : Shri A B Shrinivas)

- 2) ~~Chairman (ECGRF-BSP)~~

*Complain noted for immediate
redressal, Communicated to concern.
Incharge (without-Notice)
problem solved on 11/10/26*

→ Pl. file.

*Chairman
11/10/26*