

CHHATTISGARH STATE ELECTRICITY REGULATORY COMMISSION, RAIPUR

Order Sheet

Petition No:- 36/2026

Suo Motu

--Petitioner

Versus

Chhattisgarh State Power Distribution Co Ltd

--Respondent

Date of order or Proceeding	Order or proceeding with signature of presiding officer
17-03-2026 Web Copy	Shri Bhushan Lal Verma, Addl. CE for respondent CSPDCL. 2. Respondent CSPDCL submitted reply today. It is noted that neither sufficient copies of the reply is submitted nor uploaded in the portal. The Commission directs to ensure that sufficient copies are submitted and uploaded in the portal immediately. However, the reply submitted is highly lacking of merits. 3. Respondent submitted that disconnection of the consumers from smart meter was started on trial basis without notice to the consumers. Presently, three messages are being sent to the consumers before disconnection of the electricity. However, respondent requested time for detailed internal information collection to file proper reply. Time granted. 4. The respondent agreed that, at present, proper infrastructure is under development by CSPDCL towards quick restoration of supply after outstanding amount is deposited by consumers. Presently it takes more than 24 hours to restore the supply after full amount is deposited by consumer. Disconnection of supply by using smart meter to selected categories of consumers and separate treatment to specific consumers by permitting them supply continuous though having huge outstanding arrear is highly objectionable. 5. In the absence of proper reply with justification, the respondent is directed to immediately stop the disconnection of supply to the consumers with smart meters till the pendency of this case. 6. Further, the respondent CSPDCL is directed to submit detailed submission regarding following: (i) Standard procedure adopted by the respondent for disconnection of consumer with smart meter. (ii) Details of government connections, which are disconnected due to non-payment of bills after installation of smart meters. (iii) Justification towards delay in supply restoration once outstanding amount is deposited by consumers. 7. The case is listed for hearing on 06.05.2026 at 11:30 AM. Sd /- (Ajay Kumar Singh) Member (Tech.) Sd /- (Vivek Ganodwale) Member (Law)

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