



**Chhattisgarh State Electricity Regulatory Commission**  
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**Suo Motu Petition No. 23/2007(M)**

Chhattisgarh State Electricity Board, Raipur - Respondent

**Copy of Order in order sheet dated 14.12.2007**

Shri G.S. Deshpande, CE(O&M) along with Shri Arun Bhatnagar, SE, Shri N.S. Kumar, SE, Shri J.P. Singh, SE, Shri C.P. Shyam Kumar System Analyst, Shri K.S. Bharti, EE, Shri R.P. Namdeo, EE for respondent CSEB. The Board has submitted reply on 13.12.07 on compliance to the directives of the Commission. Discussions were held today with the CE(O&M) & other officers of the Board. The position arrived at from the reply and from the discussions regarding the compliance of the Commission's directions is as under:-

**1. BUILDING OF DATA BASE & MIS**

The Board informed that submission of manually prepared MIS format has already been started and generation of computerized MIS report is under process. The present SAP system is able to generate only 6 units of reports out of the desired 27. However, the position regarding posting of a competent and qualified senior officer to head the computer section so as to optimize its efficiency continues to be unsatisfactory. **The Board needs to take this seriously and arrange to post a senior officer well conversant of computerization to head this section within the next six months.** The position regarding full implementation of SAP could not be explained to the Commission. The Commission decided to have a separate detailed meeting on the subject.

**The Commission was happy to note that two all time payment (ATP) machines have been installed in Raipur on experimental basis and the initial reports were very encouraging.** Commission desired that wide publicity be given about this facility through print and electronic media. After assessing its utility, ATP machines be installed at all major towns in the State.

**2. INSTALLATION & OPERATION OF WEIGHTOMETERS.**

The NIT for supply of GRCF for unit no. VI KPTS(E) has been published in newspapers Installation of GRCF is expected by March'09. The Commission desired that **all the weightometers may be operationalized by April'08 and GRCF of unit no.VI of KTPS(E) be operationalized by June'08** as submitted by the Board during discussion on their tariff application for 2007-08. **The Board should, however, submit progress report regarding operationalization of weightometers by March'08.**

3. **REDUCTION IN T&D LOSSES.**

A reputed consultant M/s. SNC Lavalin started work of study on voltage level wise losses and consumer categories wise cost of supply in CSEB. The study report is expected by Dec'08 after which actual status of voltage wise T&D losses will be known. The Commission was also informed regarding the action taken for reduction in T&D losses. It appeared that monitoring of the work being done by the consultants is not being done properly. Commission again desires that for proper monitoring a senior officer of the Board or in case the services of an officer cannot be spared, a retired officer be made responsible who would select some field officers and ensure that they are involved in the study, so that they are in a position to undertake similar study in future. It is a matter of great concern that the counter part team has not yet been posted with the consultant. **This needs to be done immediately latest by end January'08.** The Commission further reiterated that CSEB should achieve target of reduction in T&D losses as given in the tariff order for the year 2007-08. The Commission had directed the Board to make realistic T&D /AT&C loss reduction plan as the action declared by the State Government is not based on realistic data.

4. **COLLECTION EFFICIENCY.**

It was informed that overall collection during the year 2006-07 has been 93.18%. This includes arrears also as presently there is no system in the Board to segregate collections against the current demand and the arrears. The Board has not evolved the system inspite of repeated directions of the Commission. The Commission reiterated that in the absence of such segregation, it would not be possible to know the financial health and collection efficiency of the Board. **This needs particular attention of the Board and must be done immediately, latest by March'08.**

5. **SETTINGUP OF FINANCIAL CELL AT KORBA.**

The Commission was informed that the Board has decided to create finance cell at Korba, Raipur and Bilaspur. Commission has been pursuing the matter since October'04. The Commission desired that the Board should clearly define the charter of working of finance cell and its functioning should be mainly finance oriented and not of maintaining accounts. The cell should be headed by a person qualified in financial management **and not by Accounts officer and must become fully operational by April'08.**

6. **BUSINESS PLAN.**

The Commission was informed that a consultant namely M/s. Delloite Deutsche has been engaged for preparation and finalization of Business Plan who would submit the report before the Board shortly for approval and thereafter would be submitted to the Commission latest by January'08. As mentioned in the Commission's order dtd. 25.10.07, the importance of the Business Plan should be considered in the context of MYT application to be submitted in due course.

7. **IDENTIFICATION OF THEFT PRONE AREAS**

The Commission was informed regarding major theft prone areas and high losses areas identified by the Board and also regarding achievements uptill

15.11.07 in such areas. The Commission was not satisfied with the achievements made in Champa, Raigarh and Ambikapur circles. The Commission in its order dated 25.10.2007 desired that efforts be initiated to reduce theft and losses by preparing long term and short term strategy for theft control and submit the plan to the Commission in a months time. The Board has not submitted the desired plan so far. This needs to be expedited by submitting in January 08.

8. **HT CONSUMER CELL.**

The Commission was informed that Executive Engineers posted at Urla, Siltara, Raipur and Sirgitti (Bilaspur) are entrusted to carry out single window functions of HT Cell till formation of separate cell. It was also informed that a cell is working under CE (Commercial) at Raipur. It was reiterated that what was required was that a single window system should take care of all problems of HT consumers, which are not more than 1200 giving 67% revenue of the Board. It was again emphasized that HT cell be headed by a Senior officers who should be delegated required powers to ensure that problems of HT consumers are resolved. **The Board should ensure that HT Cell becomes operational by January'08.**

A copy of these proceedings be sent to the CSEB. The position will be reviewed on 15.02.2008 at 11:00 AM.

Sd/-  
**Member**

Sd/-  
**Chairman**

**True Copy**

**(N.K. Rupwani)**  
**Secretary**