

**Chhattisgarh State Electricity Regulatory Commission**  
**Vidyut Niyamak Bhawan**  
**Irrigation Colony, Shanti Nagar, Raipur (C.G.) – 492001**

**Raipur, Dated 23/10/2017**

No. D02/CSERC/2017

The Chhattisgarh State Electricity Regulatory Commission U/s 50 and Section 181(2)(t), 43(1) and 47(4) read with Section 181(2)(x), 181(1), 181(2)(x), 181(2)(v) and 181(2)(w) of the Electricity Act 2003 has framed the "**Chhattisgarh State Electricity Supply Code-2011**". On the basis of difficulties experienced in implementation of some of the provisions of the code and as informed by the ED (O&M), CSPDCL and other stakeholders, certain amendments in this Supply Code have become necessary.

The Chhattisgarh State Electricity Regulatory Commission (CSERC), in exercise of the powers vested in it under section 1.10 of the Chhattisgarh State Electricity Supply Code, 2011, invites suggestions/ comments from all distribution licensees, STU, Transmission licensee and public on proposed amendments to this Supply Code, 2011.

**1. Short Title, Definition and Commencement**

- (1) These Codes may be called the “Chhattisgarh State Electricity Supply Code (Second Amendment) 2017”.
- (2) They shall come into force with effect from the date of their publication in the official Gazette.
- (3) All other words and expressions used in this Code, but not defined, shall have the same meaning as is in the Chhattisgarh State Electricity Supply Code, 2011 (herein after referred to as the principal code).

**2. Clause 1.6 of Principal Code is substituted by following:**

- 1.6 The Commission shall constitute an Electricity Supply Code Review Committee (Review Committee) to review this Supply Code along with Regulation for Redressal of Consumer Grievance on regular basis. The Review Committee shall consists of following members:-
  - (a) Executive Director / CE (O&M), Distribution Licensee of the State (CSPDCL) will be ex – officio Chairperson of the Committee.
  - (b) Executive Director / CE (Trans.) of State Transmission Utility (STU) or CSPTCL will be member.
  - (c) One representative nominated by other distribution licensees- member
  - (d) LT consumers, HT consumers, EHT consumers, their associations and any consumer groups; and any other interested group including NGO as the Commission may think fit - Member.

Provided that proceedings of review committee shall not be repealed merely on the ground of existence of any vacancy or defect in constitution and Commission's decision on such matter shall be final and conclusive.

**Note:** Tenure of Members mentioned at (c) & (d) shall be for a period of Two years.

**3. Clause 1.7 of Principal Code is substituted by following:**

1.7 The Chairman of the Review Committee shall appoint an officer as Member Secretary. The concerned licensee shall provide all the required support, administrative or otherwise to the Committee in the discharge of its functions.

**4. Clause 2.1 sub clause (o) & (ww) of Principal Code is substituted by following:**

(o) **'Connected Load'** means aggregate of the manufacturer's rating of all energy consuming devices, in the consumer's premises, which can be simultaneously used. This shall be expressed in KW or HP units and can also be determined as per the procedure laid down in Clause 5.48 on 'Rating of Installations' in this Code.

(ww) **'Rural Areas'** means the rural areas as notified by Government of Chhattisgarh.

**5. New definition (ddd) and (eee) shall be added after (ccc) of the Principal Code as follows:**

(ddd) **'Normal Connection'** means the electricity connection where the distance between distribution mains and point of supply is within 30 meters and no addition /augmentation/up gradation of existing distribution mains is required.

(eee) **'Extension Cases'** means all cases not covered under the scope of normal connection.

**6. The clause 4.3 of Principal Code is substituted by following:**

4.3 The cost of extension of distribution mains and extension/up-gradation of the system required up to the point of supply for meeting demand of new consumers and load enhancement of existing consumers shall be as per the provisions made in Misc. and General Charges as approved by the Commission under provision in Section 46 of the Act.

Provided that licensee shall recover supply affording charges from all consumer categories other than Agriculture for meeting the demand requisitioned.

**7. The clause 4.4 of Principal Code is substituted by following:**

4.4 In case of release of a new LT industrial connection or enhancement of load of an existing LT industrial connection requires augmentation of capacity of existing transformer or installation of a separate transformer, the consumer shall provide land/room with easy access for housing the transformer substation and switch gears free of cost for which no rent or premium shall be

payable by the licensee, in case it is not possible to set up the substation in the public land.

**8. The clause 4.8 of Principal Code is substituted by following:**

4.8 In case release of LT connection involves extension of distribution system or not, the laying of work of service line shall be got done by the consumer through authorized licensed electrical contractor in either case and submit the test report to licensee on its demand.

**9. The clause 4.9 of Principal Code is substituted by following:**

4.9 In cases, where extension of distribution mains is required, the licensee may complete the line extension (beyond 30 m) work after realizing the cost of extension as specified in the miscellaneous and General charges. However, in case, the consumer prefers to execute the line extension work through an authorized licensed electrical contractor as per layout, drawing and design approved by licensee in such cases, the consumer shall be required to pay supervision charges as approved by Commission on the cost of materials plus labor charges in addition to supply affording charges. This asset on completion of line extension work be handed over to the licensee and after release of connection, line will be owned and maintained by licensee.

**10. The clause 4.15 of Principal Code is substituted by following:**

4.15 Application form for new connection must be accompanied with following documents:-

**i) DLF/BPL purpose:-**

- a) Identity proof containing photograph of applicant (as prescribed.)
- b) Document for ownership of premises / NOC from owner, if applicant is tenant of the premises.
- c) For BPL purpose the prevailing BPL list approved by the state government

**ii) NDLF purpose:-**

- a) Identity proof containing photograph of applicant (as prescribed.)
- b) Document for ownership of premises/NOC from owner if applicant is tenant of the premises.

**iii) Agriculture/Agriculture Allied purpose:-**

- a) Land document for ownership of premises
- b) Identity proof containing photograph of applicant (as prescribed.)

**iv) Industrial purpose:-**

- a) Document for ownership/possession of premises
- b) Authority letter in case if applicant is partnership firm/company and photo identity proof in case if applicant is a proprietary firm.

v) **Public Utility purpose:-**

- a) No document

**11. The clause 4.16 of Principal Code is substituted by following:**

4.16 Registration-cum-processing fees as decided by the Commission shall be levied while applying for new connection. These charges shall not be refunded by the licensee.

**Proof of Identity:-**

Any of the following self attested documents shall be considered as acceptable proof of identity:

- (A) If the applicant is an individual:
- (i) Electoral identity card;
  - (ii) Passport;
  - (iii) Driving license;
  - (iv) Ration card;
  - (v) Photo identity card issued by Government agency
  - (vi) PAN card;
  - (vii) Photo Certificate from Sarpanch or any village level Government functionary like Patwari/ Postmaster/In-charge of primary health centre etc;
  - (viii) Unique ID (Aadhar Card)
  - (ix) Manrega Employment card
  - (x) Pension document having photograph
  - (xi) Bank passbook having photograph
  - (xii) Health Insurance Card
- (B) If the applicant is a company ,trust ,educational institutions, government department etc, the application form shall be signed by a competent authority along with a relevant resolution /authority letter of the institution concerned

**Note:** The licensee may ask for the original documents from the consumer for verification.

**12. The clauses 4.17 of the Code shall be deleted.**

**13. The clause 4.33 of Principal Code is substituted by following:**

4.33 In case the consumer prefers to execute the line extension work by himself the consumer shall pay the applicable supervision charge as approved by the commission from time to time and **supply affording charges**. The consumer shall give advance intimation in writing to the licensee about commencement

of extension work for taking up necessary supervision of the work by licensee. The consumer shall have to obtain necessary statutory clearance in advance before commencement of the work. The consumer shall also complete the extension work within the time schedule prescribed in clause 4.58 of this Code, and shall intimate the date of completion of extension work in writing to licensee.

**14. The clause 4.50 of Principal Code is substituted by following:**

4.50 Consumers desirous of getting power supply from dedicated feeder may request for such facility to the licensee. The dedicated feeder may be extended from the substation to the consumer's point of supply. In such cases the consumer shall be liable to pay the cost of bay and all protection switchgears and its accessories provided at the substation for this feeder in addition to the cost of laying of the feeder. In case the consumer prefers to execute the work of laying of the feeder himself, the consumer shall execute the work through A class Electrical Contractor after paying the supervision charges to licensee. On receipt of such request, the licensee will check the feasibility based on merit of providing a dedicated feeder to the consumer's premises. Such dedicated feeder shall be the property of the licensee and shall be maintained by the licensee. Such feeder shall not be used to extend supply to any other consumer within the initial period of two years from the date of its commissioning without written consent of the consumer who has paid the cost of line and bay.

**15. The clause 4.51 of Principal Code is substituted by following:**

4.51 Assessment of light and fan load for LT connections:

(A) For assessment of load of a building/group of buildings or multi consumer complex, the following norms shall be adopted:-

**(i) Residential Use**

(a) For every 250 sq.ft. built up area or part thereof -	
(i) Municipal Corporation (Nagar Nigam)	1.00 KW
(ii) Municipal Committee (Nagar Palika)	0.75 KW
(b) For every 400 sq.ft. built up area or part thereof -	
(i) Nagar Panchayat / Grampanchayat	0.50 KW
(c) Houses for economically weaker section (EWS) being constructed under any Scheme of the Govt., for every 250 sq.ft. built up or part thereof:-	0.5 KW

**(ii) Non Residential Use**

(a) For every 200 sq.ft. built up area or part thereof -	
(i) Municipal Corporation (Nagar Nigam)	1.00 KW
(ii) Municipal Committee (Nagar Palika)	0.75 KW
(iii) Nagar Panchayat / Grampanchayat	0.50 KW
(b) For every 1000 sq.ft. built up area or part thereof for Shed / Godown / School / Dharamshala / Warehouse	1.00 KW

- (B) For assessment of load of a residential plot and non residential plots in the housing colony, the following norms shall be adopted:

**(i) For Residential plots**

(a) For every 300 sq.ft. plot area or part thereof -	
(i) Municipal Corporation (Nagar Nigam)	1.00 KW
(ii) Municipal Committee (Nagar Palika)	0.75 KW
(b) For every 500 sq.ft. plot area or part thereof -	
(i) Na gar Panchayat / Grampanchayat	0.50 KW

**(ii) For Non-Residential plots**

(a) For every 200 sq.ft. plot area or part thereof -	
(i) Municipal Corporation (Nagar Nigam)	1.00 KW
(ii) Municipal Committee (Nagar Palika)	0.75 KW
(iii)Nagar Panchayat / Grampanchayat	0.50 KW

**Note:**

- (i) The aforesaid norm for assessment of load shall not be applicable where consumer applies for demand base tariff connection.
- (ii) Load assessment shall be done as per the plan approved by the competent authority for housing colony/multi consumer complex.
- (iii) The load of the common facilities like lift, water pump, street lights etc. shall be considered as declared by the developer/builder/society/consumer.
- (iv) The aforesaid procedure for estimation of load is for the purpose of bringing about uniformity in the assessment of the load and for providing infrastructure. However, security deposit etc. shall be worked out on the basis of the actual load as requested by the consumer and individual consumer(s)/multi consumer complex and housing colony(s).
- (v) For the purpose of computation of load, the built up area of individual consumers in the case of residential multi-consumer complexes shall be taken whereas in the case of non-residential multi-consumer complexes the entire built up area of the complex shall be considered. However, the applicant may apply for more than computed load based on his actual need and in such cases the infrastructure is to be developed for the load requisitioned.
- (vi) After handing over of electrified multi consumer complex/housing colonies, if individual applicant (like house owner, shop owner etc) applies for load more than the assessed load or computed load, the applicant shall be treated as per Clause 4.3 for the enhanced load.

**16. The clause 4.52 of Principal Code is substituted by following:**

**4.52 Supply to Multi-Consumer Complex and Housing colonies – Special conditions:**

- (i) A building or a group of buildings which normally require(s) one or more than one LT connections and for a total load of **50 KW** or above, assessed as per Clause 4.51 of this Code, shall be treated as multi consumer complex for the purpose of electric supply. A multi consumer complex shall include residential, non residential and commercial complexes, housing colony, office complexes, educational and training institutions etc.
- (ii) Supply to a multi-consumer complex shall be arranged through a separate distribution transformer of adequate capacity but not less than capacity of 100 KVA on a space provided by the applicant. In case of higher capacity the distribution transformer should be with a capacity which is generally used by distribution licensee.
- (iii) The external electrification such as extension of 11 KV line, distribution transformer sub-station and laying LT lines/cables within the colony shall be done by developer/ builder/housing society/group of consumers/ consumer, who applies for the connection at it's own cost.
- (iv) In case 11 KV /33 kv additional bay is required at existing/new proposed 33/11 KV or 33/132 KV S/S as the case may be the cost of additional bay along with associated equipments shall be on licensee's account.
- (v) If the applicant wants to construct indoor transformer sub-station then applicant may do so provided that transformer shall be of dry type apart from being energy efficient and all safety measures as per prevailing rules and regulations should be taken up and followed as required. In such case, cable required for connecting overhead line of the licensee to HV terminal of indoor transformer shall be provided by applicant.
- (vi) If an applicant wants to lay 11 KV and/or LT line through underground cable within the colony beyond the sub-station or distribution transformer, it shall be permitted to do so subject to the condition that the relevant Indian Standards are followed. Any distribution transformer installed by the applicant should be of capacity which is generally used by distribution licensee and its entire cost shall be borne by applicant.
- (vii) The load exceeds 1500 KW but not more than 5550 KW assessed as per clause 4.51, the applicant shall provide necessary land measuring not less than 40 x 30 meters and for load above 5550 KW up to 10000 KW land measuring not less than 50 x 40 meters at token premium of Re.1/- for construction of 33/11 KV substation by the licensee at it's own cost. The location of the substation shall be decided by the Engineer in-charge of the area in consultation with the applicant
- (viii) The applicant shall pay system affording charges as per miscellaneous and general charges approved by the Commission.

- (ix) A building/group of buildings come(s) under the category of multi consumer complex or housing colony due to additional construction or additional requirement of load, in such cases licensee shall dispose the application as specified in above clauses considering the total load of such multi consumer complex/housing colonies including all phases (existing and proposed)
- (x) If assessed load is more than 10000 KW as per clause 4.51 for a Multi-Consumer Complex and Housing colonies, modalities for supplying electricity to such complex/colony shall be decided by Commission on case to case basis on request of licensee."

**17. The clause 4.55 sub clause (vi) of Principal Code is substituted by following:**

- (vi) The fixtures etc. shall be supplied by the consumer and replaced by the licensee within 7 days of receipt. The timer shall be set to switch on street lights fifteen minutes before sunset and switch off the street lights fifteen minutes after sunrise. The **consumer** shall carry out switching on and switching off of street light/replacement of bulbs/timer etc on the poles. Maintenance work of Special Street light support such as on tubular support, high mast light with underground wiring etc executed by local body shall be done by local body only.

**18. The clause 4.56 of Principal Code is substituted by following:**

- (i) Supply to LT industry except Stone Crusher-special provisions for urban and rural area the licensee shall provide connection on payment of supply affording charges as approved by the Commission in the miscellaneous and general charges from time to time. This supply affording charges shall be payable by industrial consumer whether any line extension/up gradation of system is required or not.
- (ii) If any consumer who has availed connection under Clause 4.56(i) enhances the load within 2 years from the date of connection or his Maximum demand recorded is more than the sanctioned load within 2 years from the date of connection consecutively for 3 months, the cost shall be recovered from the consumer as per miscellaneous and general charges approved by the Commission from time to time for additional load.

**19. The clause 4.58 sub clause 2(c) & (d) of Principal Code is substituted by following:**

Sl. No.	Type of Service	Time Limit for Rendering the Service
2	(c) Completion time for extension of works after payment and finalization of agreement.	90 Days
	(d) i) Issue of three months notice after completion of extension work by the licensee with installation of meter and metering equipment.	7 days
	ii) Release of load after completion of extension work by licensee and submission of clearance from Electrical Inspector by the applicant.	7 days



**20. The clause 4.59 sub clause (i) & (x) of Principal Code is substituted by following:**

- (i) Any person requiring supply of electricity for **a time dependent purpose like construction activities, exhibitions, trade fares, marriages etc.** which is temporary in nature may apply for temporary power supply in the prescribed form (Annexure- 1 or 2) along with documents prescribed in clause 4.16 and 4.17 of this Code. The applicant shall also furnish the proof of occupation of premises or NOC from owner of premises as the case may be. If the supply is required at a place owned by local authority, NOC from local authority is required. A temporary supply shall be initially for a period maximum up to **two** years subject to extension based on technical feasibility at the time of extension.
- (x) For extension of the period of temporary supply, the consumer shall apply to the licensee in writing at least 7 working days before the date of expiry of temporary supply **and the security deposit paid by the consumer, after adjusting outstanding dues, if any shall be duly treated as the security deposit for further period of extension after realizing additional amount required if any.**

**21. The clause 6.4 of Principal Code is substituted by following:**

- 6.4 For any new service connection, the licensee may take a security deposit which shall be calculated on the basis of contracted load/contract demand in HP/KW or KVA as the case may be as in the Supply agreement for various categories of consumers in the following manner:-

S. No.	Category	Assessed consumption in units per month (30 days) for calculation of Security Deposit
01.	Domestic	i) 100 units per KW or part thereof ii) 25 units per 250 watts or part there of
02.	Non domestic	i) 100 units per KW or part thereof ii) 25 units per 250 watts or part there of
03.	Water work	150 units per KW or part thereof OR 110 units per HP or part thereof
04.	Industrial	135 units per KW or part thereof OR 100 units per HP or part thereof
05.	Agriculture	100 units per HP or part thereof
06.	Street light	180 units per KW or part thereof
07.	HT consumers	250 units per KVA or part thereof

**22. The clause 6.5 of Principal Code is substituted by following:**

The security deposit shall be determined on the basis of assessed consumption as per clause 6.4 of this Code and shall be an amount equivalent to the estimated consumption of specific number of days, applying the prevailing tariff and other charges, as indicated in the following table: However HT consumers will be allowed to deposit 50% of the amount of security deposit assessed as per clause 6.4 before

availing connection and the balance amount in 6 (Six) equal installments along with monthly energy bills.

S.No.	Nature of Consumer	No. of Days
1	Agricultural i) permanent ii) temporary	90 For the entire period of temporary connection, subject to maximum of 90 days
2	Stone crusher, hot-mix plants	90
3	Consumers unable to provide proof of legal occupation of premises	90
4	Other consumers	45

Provided that if any HT/ EHT consumer opts for payment of energy charges in a 15 days payment option, in such cases, the security deposit shall be an amount equivalent to the estimated consumption of 45 days applying the prevailing tariff and other charges, However consumer once fails to pay the specified amount by the prescribed date he shall lose his privilege to pay the energy bill on 15 days billing cycle permanently and shall have to pay the security deposit as per the amount calculated on number of days as specified in the table above. On receiving such request the licensee shall make such arrangements to accept payment of 50% amount of monthly bill on 15<sup>th</sup> of the month. In case the existing consumers, opt for such facility, the licensee shall return the excess security deposit available with it by adjusting the amount equally in Six subsequent monthly energy bills .

**23. The clause 6.13 of Principal Code is substituted by following:**

**6.13** The licensee shall pay interest on security deposit received in Cash at the rate of Bank Rate as specified by Reserve Bank of India (RBI) from time to time. It shall be the responsibility of the licensee to ascertain the weighted average rate of interest for the preceding year and to inform the consumers through the billing mechanism.

**24. The clause 6.17 of Principal Code is substituted by following:**

6.17 In case the supply of consumer is disconnected due to non-payment of electricity dues, the security deposit of consumer available with the licensee is liable for adjustment against outstanding arrears on due intimation to consumer. The licensee shall pay the interest on security deposit from the date of connectivity.

**25. The clause 7.9 of Principal Code is substituted by following:**

7.9 No application form for reduction of contract demand/contracted load for more than 50% shall be entertained by the licensee within the initial period of agreement, which is two years from the date of commencement of contract. However, reduction to the extent of 50 percent of the contract demand/contracted load subject to minimum contract demand as specified for respective voltage of supply as per clause 3.4 of this Code shall be permitted **two times** during the initial period of agreement of two years.

Provided that reduction of contract demand in respect of consumer who becomes captive/non-captive load of a CPP shall be dealt as per provision in clause 12.14 of this Code.”

**26. The clause 7.11 sub clause (a) (b) &(c) of Principal Code is substituted by following:**

7.11 On receipt of the application form for reduction of load/contract demand, the licensee shall take the following steps:

- (a) The licensee shall examine the grounds stated in the application, verify the same and convey its decision within **15** days of receipt of the application. Any consumer, who is not satisfied with the decision of the licensee may make a representation for redressal of his grievances before Electrical Grievances Redressal Forum established by the licensee under section 42 (5) of the Act. Any consumer, who is aggrieved by non-redressal of his grievances under section 42(5), may make a representation for redressal of his grievances to Electricity Ombudsman appointed or designated by the Commission under section 42(6) of the Act whose decision shall be final subject to such remedy as may be available under any statute.

Provided that for HT and EHT consumers, where licensee has not communicated its decision in the application within **15** days from the date of receipt of application, sanction shall be **deemed to have been granted & effect of reduction of load shall be given from first day of the billing month following completion of 15 days of receipt of application.**

- (b) In case of LT connection, after receiving the decision conveyed by the licensee for sanction of reduction in load, he shall reduce his load and shall inform to licensee by submitting undertaking along with fresh test report from an authorized Licensed electrical contractor). Subsequently, the licensee shall arrange for inspection within 2 days in case of urban and 5 days in case of a rural area. Thereafter, the licensee shall execute a supplementary agreement with the LT consumer. The reduction of load shall be made effective from the first day of the following billing month in which Supplementary agreement is executed.
- (c) In case of HT and EHT connection, effect of reduction of load shall be given from first day of the billing month following completion of 15 days of receipt of application. **In case a consumer opts for reduction in contract demand at later date, which is exceeding 15 days from the date of application, the billing shall commence from the first day of the billing month for which the sanction has been accorded.**

The applicant and licensee will ensure execution of supplementary agreement for reduction in contract demand within **15 days** from the date of sanction. If the applicant fails to execute supplementary agreement within the stipulated period, the licensee may cancel the sanction for reduction of contract demand.

**27. The clause 7.14 of Principal Code is substituted by following:**

**7.14** If a consumer, who has reduced his contracted load/contract demand due to any reason, desires to restore the load within one year of such reduction, it shall be permitted but such restoration shall be subject to the technical feasibility and the condition that reduction of load/demand shall not be permitted again within the initial period of agreement

Provided that if such a consumer, after paying necessary supply affording charges/extension charges as the case may be, and executed the agreement with licensee for a particular contract demand and subsequently reduced his contracted demand/contracted load in accordance with the provisions of supply code due to any reason desires to restore the contract demand/contracted load need not be required to pay supply affording charges for load enhancement to a maximum limit of contracted demand/contracted load availed initially, subject to technical feasibility. This facility will be given once still he remains connected.

**28. The clause 7.35 of Principal Code is substituted by following:**

**7.35** After expiry of initial period of two years of agreement from the date of its commencement, the agreement shall automatically continue on year to year basis on same terms and conditions. Provided that either party has terminated the supply agreement subject to provisions of this Code.

**29. The clause 7.36 of Principal Code is substituted by following:**

**7.36** If power supply to a consumer after expiry of initial period of agreement (irrespective of having entered into any supplementary agreement) remains disconnected for a period of two months for non-payment of charges or dues or non-compliance of any direction issued under this Code, the licensee shall issue a show cause notice in the format shown in Annexure 6 within the specified period of fifteen days. In case no effective steps are taken by the consumer for removing the cause of disconnection and for restoration of power supply on expiry of the period of fifteen days the power supply agreement shall be deemed to be terminated from the last day of the month of disconnection.

**30. The clause 7.40 of Principal Code is substituted by following:**

**7.40** All consumers other than domestic, single-phase non-domestic and street light category can terminate the agreement after the expiry of the initial period of two years on giving at least one month's notice in the format shown in Annexure-7 irrespective of having executed any supplementary agreement. One month time will be considered from the date of receipt of notice by licensee. The licensee shall arrange for special meter reading, at a mutually acceptable date, to facilitate preparation of the final bill of the consumer. The agreement shall be terminated on the last day of the billing month and the licensee shall raise the final bill accordingly.

**Illustration: If one month notice dated 3 Sept. is served on 5th Sept. to the licensee and billing cycle completes on 30 Sept then agreement will be terminated on**

**31st Oct if one month notice is served on 15 Sept. then also agreement will be terminated on 31st Oct i.e. date of termination shall be on last date of billing month after expiry of one month notice period.**

**31. The clause 9.16 sub clause (B) 3 of Principal Code is omitted:**

**32. The clause 10.22 of Principal Code is substituted by following:**

10.22 (a) After temporary disconnection in case the consumer does not come up to get supply reconnect, by making payment of outstanding dues, the connection be permanently disconnected after termination of agreement by following the procedure as stated in para 7.36/7.37 of this Code whichever is applicable.

(b) The licensee is entitled to recover old electricity dues in respect of a permanent disconnected connection of a consumer, from existing electricity connection of same consumer within its area of supply.

**33. The clause 10.23 of Principal Code is substituted by following:**

10.23 In case a LT industrial/HT and EHT consumer who could not avail connection even after expiry of one month / 3 months notice period, as the case may be regarding availability of supply up to consumer's premises, consumer shall be billed at demand/fixed charges as per provision in relevant tariff order. When consumer comes up to avail connection after his readiness, billing already done may be revised based on following reduced load/demand ignoring actual contracted load/demand from the date of commencement of agreement and connection served after clearing the revised outstanding dues. The period of agreement be increased equivalent to the period for which billing on the basis of reduced load/demand is done.

For LT industries up to 50 HP	-	10 HP
For LT industries more than 50 HP	-	20 HP
For HT connection 33and 11KV	-	60 KVA
For EHT connection 132 KV	-	Contract demand or 4000 KVA whichever is less
For EHT connection 220 KV	-	Contract demand or 15000 KVA whichever is less

**34. The clause 10.28 of Principal Code is substituted by following:**

10.28 In case the consumer mentioned in clause 10.26 above does not come up to avail supply till expiry of agreement period, the billing be revised on the basis of following reduced load/demand ignoring actual contracted load/demand from the date of disconnection till expiry of agreement period and subsequent billing be stopped.

For LT industries up to 50 HP	-	10 HP
For LT industries more than 50 HP	-	20 HP
For HT connection 33 and 11KV	-	60 KVA

For EHT connection 132 KV	-	Contract demand or 4000 KVA whichever is less
For EHT connection 220 KV	-	Contract demand or 15000 KVA whichever is less

**35. The clause 10.29 of Principal Code is substituted by following:**

- 10.29 (i) If the consumer comes to avail supply after expiry of agreement period, it would be treated as new connection and shall be dealt accordingly after payment of outstanding dues if any.
- (ii) Further in case of consumer availing supply through dedicated feeder, bay at licensee substation & dedicated line shall be utilized by licensee for its own purpose, if consumer does not come to avail the supply within a period of one year from the date of permanent disconnection /termination of agreement. Under such condition consumer shall have to bear the cost of bay & dedicated line. In case line and bay is available & remain unutilized, consumer shall have to pay the cost towards modification/rectification of the same to licensee along with the maintenance charge for the period such line equipment remind unutilized to licensee

**36. New clauses 10.30 shall be added after clause 10.29 of the Principal Code as follows:**

- 10.30 On permanent disconnection of an electricity connection having outstanding dues, a distribution licensee shall take recourse of The Chhattisgarh Government Electrical Undertaking (Dues Recovery) Act, 1961 (No.36 of 1961) towards the recovery of such outstanding dues, without prejudice to its rights to exercise other remedies in respect of provisions of this Code.

**37. The clause 11.11 of Principal Code is substituted by following:**

- 11.11 In case of generator availing supply/connectivity through dedicated feeder, bay at licensee substation & dedicated line, permanently disconnected from grid for more than one year may be due to any reason, bay can be used by licensee for other purpose. IPP/CPPs, if comes for re-connectivity/availing supply, shall have to bear the cost of bay in the licensee substation. In case bay is available & unutilized, cost towards modification/rectification shall be bear by the IPP/CPPs along with the maintenance charge for the period such line equipment remind unutilized.

**38. The clause 11.39 of Principal Code is substituted by following:**

- 11.39 i) The methodology for assessment of consumption in case of theft of energy:-

Unit assessed:  $L \times D \times H \times F$  where

**L =** Load in KW (connected load found in the consumer's premises during the course of inspection)

**D =** **is number of working days per month** and shall be taken for different categories of use as below:

- a) Continuous Process Industry 30 days
- b) Non-continuous Process Industry 25 days
- c) Domestic use 30 days
- d) Agriculture 30 days
- e) Non-Domestic (continuous) 30 days  
Viz. Hospitals, Hotels and Restaurants,  
Guest houses, Petrol pumps etc.
- f) Non-Domestic (general) i.e. other than e) 25 days
- g) Water works & Street Lights 30 days

**H =** **is use of supply hours per day**, which shall be taken for different categories of use as below:

- a) Single shift working industry 8 hrs.
- b) Two shift working industry 16 hrs.
- c) Continuous process industry 24 hrs.
- d) (i) Non-domestic including restaurants 12hrs.  
(ii) Hotels, hospitals, guest-houses, 20 hrs  
Petrol pumps etc.
- e) Domestic 8 hrs.
- f) Agriculture 6 hrs.
- g) Water works 8 hrs
- h) Street light 12 hrs

**F =** **F is load factor**, which shall be taken for different categories of use as below:

- a) Industrial 60%
- b) Non-domestic 60%
- c) Domestic 40%
- d) Agriculture 100%
- e) Water works 100%
- h) Street light 100%
- i) Direct theft (i) Domestic category 50%  
(ii) All consumers  
other than domestic 100%

- ii) In cases where the meter is found tampered and the meter working is found slow after its due testing at the laboratory, the assessment of consumption of units in such cases shall be carried out based on the extent to which the meter has been found recording slow as per testing results subject to the condition that such assessment does not exceed one and one half times (1.5 times) the units assessed as per specified formula. In cases where the meter is found tampered but it is not possible to establish that the meter is slow or the exact percentage by which it is recording less consumption but external device(s) found inserted or tampering with the meter parts/wiring is found, the assessment of consumption shall be done at one and one half times (1.5 times) of the units assessed in accordance with the specified formula.
- iii) The working hours for the purpose of assessment of units consumed in the cases of theft of electricity for bonafide domestic use for operating domestic water pump, microwave ovens, washing machines, mixer, electric press, small domestic flour mill, vacuum cleaner, toaster, water purifier and petty domestic appliances excluding lights, fans, TV and refrigerator etc. shall not be considered for more than **one** hour working per day on 100% load factor. The duration of use in case of Air Conditioners, coolers and the Geysers shall be taken as six months during the year for all categories of users with the working hours per day and the load factor specified for that category.
- iv) **Assessment of energy in case of theft of electricity for temporary connections**

In the case of temporary connection, the assessment of units consumed for theft of electricity shall be done as per the following formula:

Units assessed = L x D x H, where

L = Load (load found connected at the time of inspection) in kW,

D = No. of days for which supply is used, and

H = 6 hours for agriculture connections and 12 hours for others.

**39. New clauses 12.25 shall be added after clause 12.24 of the Principal Code as follows:**

12.25 If CPPs/IPPs desirous to construct a dedicated transmission line for the purpose to connect their captive user/their owned captive power plant under the ambit of IE Rule 2005 with the permission from state government under section 68 of EA-2003, under such cases provision under supply code clause 4.20 shall not be applicable.

**By order of the Commission**

**(P. N. Singh)**  
**Secretary**