

Electricity Consumer Grievances Redressal Forum Bhilai Steel Plant

Erstwhile BSP Hindi Medium School, Maroda Sector. Bhilai
Email: cgrfbsp@sail-bhilaisteel.com, Phone# 07882858199, 07882858291

Case # /BSP/TEED/2026/03

M/s Feel Parmartham Foundation
Old BSP Primary School
Sector-3, BHILAI -490001 (C.G.)

----- Applicant

Versus

Town Electrical Engg. Deptt.
Bhilai Steel Plant, BHILAI-
490006(C.G.)

----- Respondent

ORDER

(Passed today on 25/03/26)

Brief of the Case:

The applicant is indulged in running activity i.e. rescue, shelter and rehabilitation of homeless, abandoned elderly and mentally ill individuals, for which management of BSP has allotted its premises in erstwhile primary school Sector-3 on license basis which can be renewed in every 11 month, has submitted an application with DISCOM TEED for obtaining the permission for installation of Solar System of 30KW as on 06/02/2026. Annexing paper cutting that of "GoI is banning installation of Non-DCR solar panels in solar installation from 01/06/26" indicating its cost effectiveness and its validity of application by 31/03/.

Relief sought by the applicant:

1. Approval/Permission for installation of solar system of 30KWp.
2. Avoidance of financial burden due to delay in submission of application after 31st March, citing reason GoI is banning non DCR panels.

The case was registered with Case#/BSP/TEED/2026/03 dated 20/03/2026 and proceeding started on urgent basis considering time dead line.

Case Proceedings:

On behalf of Distribution licensee i.e. Director I/c Bhilai Steel Plant a Notice under clause 42(6) of IE Act 2003 issued on 20/03/26 to the authorized operating officer General Manager (Town Electrical Engineering Department-BSP) for reply on following points:

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- I. Whether TEED has implemented the scheme circulated by Govt. of India, Ministry of Power in promoting roof top solar installations.
- II. Applicant in his grievance attached a copy of the application which was submitted to TEED on 06/02/26. Why no communication made to consumer in response, Reason for holding applications?
- III. It is indicated in the grievance that sanctioned load is 12.275 Kw, whereas proposed solar installation capacity is 30KW, which is higher than sanctioned load. However under the scheme it is auto updating in the Govt. portal up to sanctioned load. Hence permission for 12.275 KW could have been given spontaneously. Then why delay is occurring?
- IV. Applicant has attached a paper cutting that GoI is banning Non-DCR Solar Panels w.e.f. 1st Jun'26. The key dead line for installation with Non-DCR Solar Panel is 30/03/26. The cost impact per Kw will be approx. Rs 10000/- with usage of DCR Solar Panels. Who will be responsible for bearing this differential cost impact, due to delay in providing permission?

Activities scheduled as under

1	Issue of Notice from CGRF Office	20/03/2026
2	Submission of Reply of this Notice in CGRF Office by TEED up to	23/03/2026
3	Hearing scheduled at CGRF Court	24/03/26 at 12.00 Hrs

The reply of the notice submitted at CGRF office on 24/03/26 in hearing. On behalf of applicant Mr Amit Raj and from respondent side Mr Ravi Kumar Vishwakarma, AGM (TEED) were present. The reply of Notice submitted to CGRF given to applicant for observation.

The reply submitted by respondent against the Notice served to DISCOM TEED given to applicant for observation.

Outright it has been briefed that the grievance is related to obtaining TEED permission for installation of Solar System (30KWp) on BSP property allotted to Permarth Foundation on license basis who are running shelter home for rescue and rehabilitation of homeless, abandoned, elderly and mentally ill individuals.

Mr Ravi Vishwakarma presented latest Survey report of BSP Land Section wherein it is indicated that some additional construction is done by the applicant for which no permission taken, hence case is pending with land section for clearance.

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Chairperson expressed that if renewal of lease is not done and additional construction is not regularized/allotment is terminated, the installed system will required to be dismantled.

Respondent, committed that permission would have been given if the installation is done on the allotted area and the capacity proposed would be under the sanctioned load which is presently 12.275 KW.

The applicant admitted that without prior permission of BSP some additional temporary construction is done to accommodate the victims however letter for legally allotment of the area has been given in BSP which is presently pending.

Further when neither nothing was outstanding to submit nor to hear. Both the parties neither requested nor expressed for any submission, case closed for order.

FINDING IN THE CASE:

- 1) BSP management has allotted part of the premises to run the activities on license basis which is renewable in every 11 months.
- 2) Electricity bill is generated on the name of Feel Parmartham Foundation.
- 3) Sanctioned load is 12.275KW
- 4) GoI is banning Non-DCR solar panels w.e.f. 1st Jul.
- 5) Non-DCR panels are cheaper than the DCR panels as of now.
- 6) Last date for submission of application is 31st Mar'26 for installation system with Non-DCR solar panels.
- 7) Govt of India, Ministry of Power is committed and taking keen initiatives to generate green energy to the tune of 500GW by 2030.

ANALYSIS:

- 1) The respondent failed in complying Supply Code, Standard of performance regulation and SoP formulated under provision of IE Act 2003. Delay in reply of application.
- 2) The delay is not totally attributable to DISCOM TEED as the clearance from owner of the property (BSP land Section) is essential.
- 3) Applicant has done some extra construction without permission of BSP.
- 4) The applicant can't be restricted to avail the benefits of Government of India Schemes.

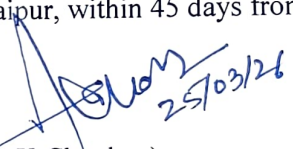


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5) VERDICT OF THE FORUM

- 1) The DISCOM TEED shall permit applicant to install Solar Panels in its legally allotted area of premises.
- 2) DISCOM TEED shall permit Solar Installation up to sanctioned load presently 12.275KW and ensure synchronization thereof after installation.
- 3) Applicant will ensure and give undertaking to DISCOM TEED that installation will be safe and without damaging to allotted building.
- 4) Applicant if require to install 30KW solar system, shall apply for load enhancement with TEED. TEED will complete formalities within minimal time.
- 5) Applicant will also give undertaking that if further renewal of allotment is not done the installed Solar System will be removed immediately.
- 6) Order Issued.
- 7) Case Closed.
- 8) Further, if an applicant is not satisfied with the order of the forum can proceed to appellant authority "Electrical Ombudsman" at CSERC Building Raipur, within 45 days from the issue of this Order.


(A K Chouhan)
Chairperson (CGRF-BSP)