

Electricity Consumer Grievances Redressal Forum Bhilai Steel Plant

Erstwhile BSP Primary Hindi Medium School, Maroda Sector, Bhilai
Email: bspcgrf@gmail.com , cgrfbsp@sail-bhilaisteel.com, Phone# 07882858199, 07882858291

Chairperson: A. K. Chouhan
Member : B. L. Meena

Case No 18/2026

Ms. Annapurna Mudaliar (L-3919)
Qr. No. 17-A, Street Avenue-C, Sector-1
Bhilai (C.G.) - 490006

-----Applicant

Versus

Town Electrical Engineering Department
Bhilai Steel Plant,
BHILAI-490001 (C.G)

-----Respondent

ORDER

(PASSED ON 3/9/2026)

Brief of the Case

The applicant has submitted an application on the prescribe form of "CGRF" for seeking relief i.e. "Difference/ discrepancy in the meter reading recorded in BSP records and actual meter reading. The Applicant has also enclosed a photocopy of the meter reading recorded as on 11.08.2026, along with a copy of the electricity bill for the month of July 2026, in support of his grievance.

The case was registered with Case No. 2026/18 dated 11/8/2026." The forum has duly perused and carefully scrutinized the material, documents, and other relevant records placed on record by the applicant, and has considered the same in the light of facts and circumstances of the case.

Relief sought by applicant:

The applicant has prayed before the Forum for necessary directions to the respondent for correction of the meter reading and preparation of the monthly electricity bills strictly in accordance with the actual meter reading recorded at the premises. The applicant has further sought appropriate consequential relief in respect of any excess or incorrect billing, if found upon verification of the actual meter reading.

Case proceedings:

The Forum issued notice to the respondent/DISCOM vide notice dated 14.08.2026, directing it to appear before the Forum. The matter was fixed for hearing on 25.08.2026.

On the date of hearing, neither the applicant nor the respondent appeared in the CGRF court, meanwhile an Applicant over phone communicated that the representatives of TEED-DISCOM visited his house and taken corrective steps.

C.G.R.F (BSP) Bhilai
Outward No. 80
Date - 03/09/2026

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Findings in the case:

Upon perusal of the documents placed on record, the Forum finds that the applicant had produced a photocopy of the meter reading recorded as on 11.08.2026, along with the electricity bill for the month of July 2026. However, during telephonic communication with the Forum, the applicant informed that the grievance raised in the present matter had subsequently been resolved. In view of the aforesaid submission, the Forum finds that no further adjudication is warranted in the matter at this stage.

Analysis:

The Forum has carefully examined the documents available on record, including the meter reading dated 11.08.2026 and the electricity bill for July 2026. The grievance primarily relates to the correctness of the meter reading considered for monthly billing. However, as the applicant has subsequently informed the Forum telephonically that the matter has been resolved, no surviving grievance remains for further consideration. Accordingly, the Forum finds that further adjudication in the present matter would serve no useful purpose.

Verdict of the forum:

In view of the applicant's submission that the grievance has been resolved, the Forum finds that no cause survives for further adjudication. Accordingly, the grievance is disposed of as resolved, with no further directions warranted at this stage. The respondent/DISCOM is, however, expected to ensure that future bills are generated strictly on the basis of the actual meter reading.



(Signature)
03/09/24
(A K Chouhan)
Chairperson (ECGRF)BSP

Anil Kumar Chouhan
Chairman
Consumer Grievance Redressal
Forum, Bhilai,
Bhilai Steel Plant